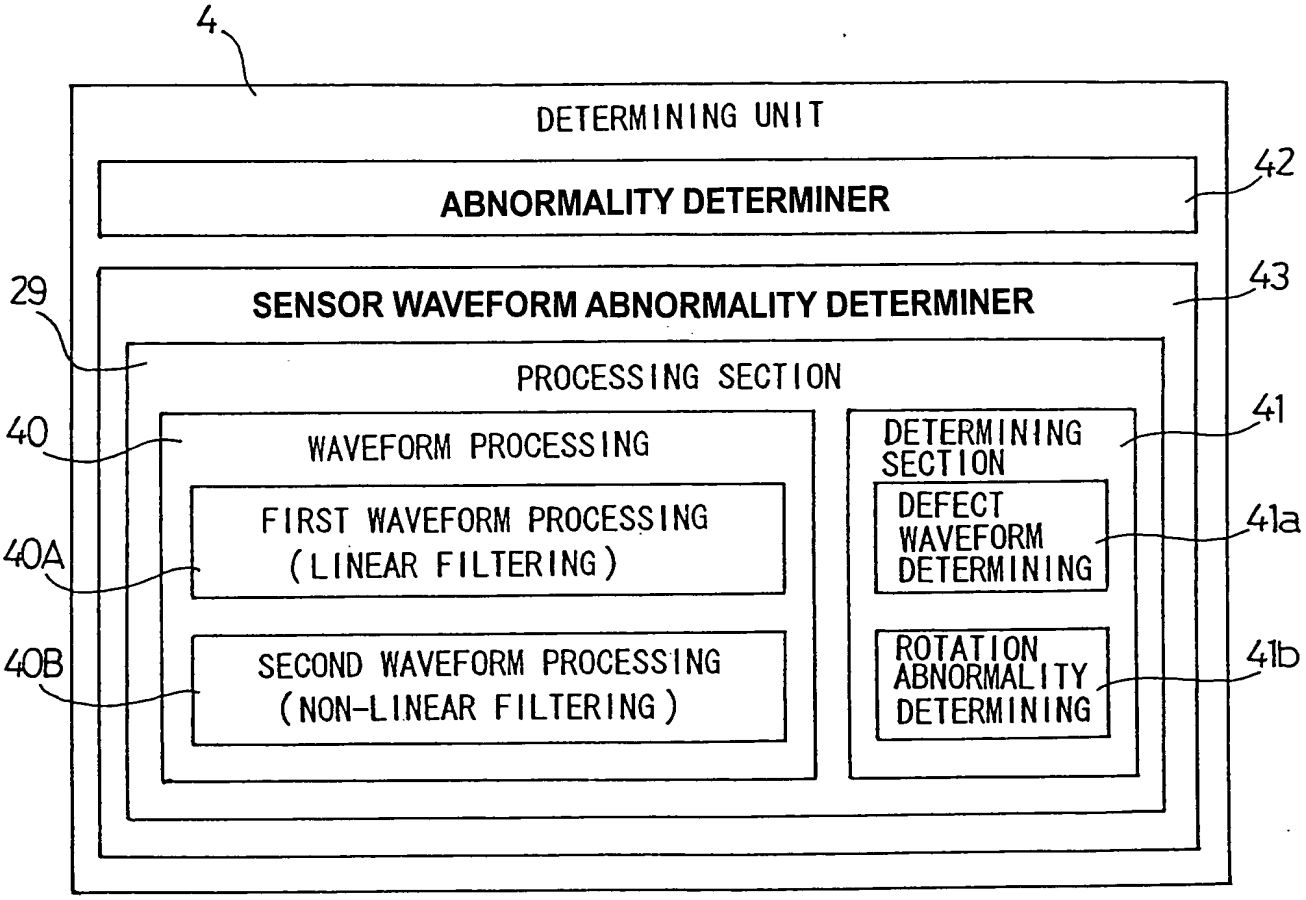
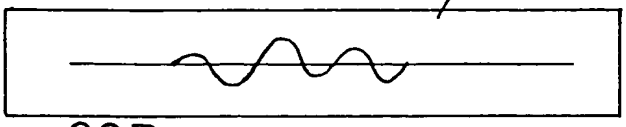
OIPE JC17
MAR 05 2004
PATENT & TRADEMARK OFFICE

Fig. 10



OIPE JC17
MAR 05 2004
PATENT & TRADEMARK OFFICE

Fig.30A



COMPONENT-SPECIFIC INFORMATION ADDED

Fig.30B

- COMPONENT-SPECIFIC INFORMATION
- USABLE
- NOT USABLE
- USABLE TERM
- HUMAN DIAGNOSIS INFORMATION

I2

Fig.30C

I3 I4

DIAGNOSIS RESULT INFORMATION	MERCHANDISE INFORMATION	ORDER QUERY INFORMATION
12 15	PRICE INFORMATION DELIVERY INFORMATION (AVAILABLE, NOT AVAILABLE) REPAIR INFORMATION (REPAIRABLE)	ORDER/SUSPENSION EXPECTED DELIVERY DATE

Fig.30D

ORDER THOUGHT EXPECTED DELIVERY DATE — I6

Fig.31

MERCHANDISE ADDED DIAGNOSIS RESULT INFORMATION GROUP

COMPONENT -SPECIFIC INFORMATION	DIAGNOSIS RESULT INFORMATION	MERCHANDISE INFORMATION	ORDER QUERY INFORMATION	
ITEM NO.00	.....	.....	.....	← I5
ITEM NO.00	.....	.....	.....	← I5
ITEM NO.00	.....	.....	.....	